TreeVelop Project and Processes
Project Fiche

Category	**:**	**Water_Sector_and_Utility_Management**
Project Name	**:**	**Caplijna Water Supply - FOPIP**
Location	:	Bosnia-Herzegovina
Beneficiary	:	Caplijna Municipal utility company
Donor	:	EBRD Trust Fund
Period of Project	:	September 2012 - September 2013
Topic	:	Financial and Operational Performance Improvement Programme (FOPIP
Part of TreeVelop (%)	:	29.720 (euro)
Total Value (€)	:	na

Project Description

The project provided for the development and implementation of a Financial and Operational Performance Improvement Program (FOPIP) for the Capljina Muncipal Utility Company. This involved analysing areas of improvement, defining the necessary improvements, formulating targets and Key-Performance Indicators as well as supporting the company throughout the implementation of the FOPIP.

TreeVelop Part

Mr. Giel Verbeeck was the teamleader of the project. He led in this capacity a team of 12 international and Bosnian experts. The project activities included advsing the company on financial, commercial, accounting and business planning practises, as well as proposing and implementing an organisational reform, miniminzing non-revenue water, corporate restructuring and the development of a public service agreement with the municipality of Capljina. Deliverables included:

- FOPIP Action Plan;
- Tariff formula describing how the drinking water tariff will develop in the future based upon a set of agreed parameters;
- Public Service Agreement between the utility company and the municipality of Capljina.

Extra Remarks		
Project Numbers	:	TVC044
Executor	:	GV