TreeVelop Project and Processes
Project Fiche

Category	**:**	**Water_Sector_and_Utility_Management**
Project Name	**:**	**Kosovo Water Institutional Reform Project (K-WISER).**
Location	:	Kosovo
Beneficiary	:	Kosovo water authorities and regional water companies
Donor	:	USAID
Period of Project	:	July 2010 - February 2011
Topic	:	Technical Assistance to the Kosovar drinking water companies. Institutional support to the customer councils of the Kosovar watercompanies.
Part of TreeVelop (%)	:	n/a
Total Value (€)	:	5M

Project Description
K-WISER was a $7.2 million project financed by the USAID with the aim to assist the Government of the Republic of Kosovo in implementing national policy reforms for the water supply and sanitation sector. K-Wiser supported and strengthened the long-term financial and technical sustainability of Kosovo's Regional Water Companies (RWCs).

TreeVelop Part
Mr. Giel Verbeeck of TreeVelop supported the Policy and Monitoring Unit of the Ministry of Finance, the Water and Waste Regulatory Office and the Regional Water Companies Hidrodrini and Hidroregjioni Jugor leacing to improved performance, better monitoring and use of Key Performance Indicators. Ms. Christy Duijvelaar implemented K-WISERs project component on improving the customer dialogue and public awareness. Ms. Duijvelaar implemented a needs assessment of the Customer Consultative Councils in the water sector and organised a training event for all Kosovar Customer Consultative Council members.

Extra Remarks		
Project Numbers	:	TVC035
Executor	:	GV, CD